

HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
3404 E. Harmony Road  
Mail Stop 35  
Fort Collins, Colorado 80528

PATENT APPLICATION  
ATTORNEY DOCKET NO. 10005375-1

Inventor(s): Christopher S. Worley, et al.  
Application No.: 09/899,382  
Filing Date: July 3, 2001

Confirmation No.: 2749  
Examiner: Gerald Gauthier  
Group Art Unit: 2614

Title: INTERACTIVE PRE-PROGRAMMED VOICE RESPONSE SYSTEM

Mail Stop Amendment  
Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

**TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT**

Transmitted herewith is/are the following in the above-identified application:

|  |   |
|--|---|
| <input checked="" type="checkbox"/> Response/Amendment | <input type="checkbox"/> Petition to extend time to respond |
| <input type="checkbox"/> New fee as calculated below   | <input type="checkbox"/> Supplemental Declaration           |
| <input checked="" type="checkbox"/> No additional fee  |   |
| <input type="checkbox"/> Other                         | Fee\$   |

**CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY**

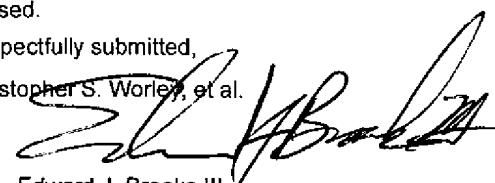
| (1)<br>FOR       | (2)<br>CLAIMS REMAINING<br>AFTER AMENDMENT                                | (3)<br>NUMBER<br>EXTRA                      | (4)<br>HIGHEST NUMBER<br>PREVIOUSLY PAID FOR | (5)<br>PRESENT<br>EXTRA                      | (6)<br>RATE | (7)<br>ADDITIONAL<br>FEES |
|------------------|---|---|--|--|-------------|---------------------------|
| TOTAL<br>CLAIMS  |   | MINUS                                       |  | = 0  | X \$52      | \$ 0                      |
| INDEP.<br>CLAIMS |   | MINUS                                       |  | = 0  | X \$220     | \$ 0                      |
|                  | <input type="checkbox"/> FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM |   |  | + \$390                                      |             | \$ 0                      |
| EXTENSION<br>FEE | <input type="checkbox"/> 1st Month<br>\$130                               | <input type="checkbox"/> 2nd Month<br>\$490 | <input type="checkbox"/> 3rd Month<br>\$1110 | <input type="checkbox"/> 4th Month<br>\$1730 |             | \$ 0                      |
|                  |   |   |  | OTHER FEES                                   | \$          |                           |
|                  |   |   |  | TOTAL ADDITIONAL FEE FOR THIS AMENDMENT      | \$          | 0                         |

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

Christopher S. Worley, et al.

By:



Edward J. Brooks III

Attorney/Agent for Applicant(s)

Reg No. : 40,925

Date : 05/02/2011

Telephone : (612) 236-0120